

Brief

We want to hear people's views about mental and physical health services for veterans in England

April 2022

NHS England and NHS Improvement has launched a [survey](#) to find out people's views and experiences of veterans mental and physical health services. The information gathered will be used to help inform the development and provision of these services in the future. As part of this exercise, we would particularly like to hear people's views and experiences of [Op COURAGE: The Veterans Mental Health and Wellbeing Service](#), as well as the [Veterans Trauma Network \(VTN\)](#), which is for Service-related physical health conditions.

Op COURAGE: The Veterans Mental Health and Wellbeing Service is the collective name for the:

- Veterans Mental Health Transition, Intervention and Liaison Service (TILS).
- Veterans Mental Health Complex Treatment Service (CTS).
- Veterans Mental Health High Intensity Service (HIS).

Current contracts for the three services within Op COURAGE will end in March 2023, and so the NHS needs to make arrangements for new service contracts from April 2023. As with the current service model, it is proposed that Op COURAGE will continue to be delivered in partnership with a range of organisations from across the NHS, Armed Forces charities and wider charitable sector.

To inform plans for the new service contracts, we want to hear your views on how we can enhance the current provision, such as improving support for substance misuse and gambling addictions, as well as how we can address any issues that veterans may have experienced in accessing treatment.

The VTN provides specialist care and support for veterans who have physical health problems due to their Service in the UK Armed Forces. As the need for the VTN becomes greater, the NHS is looking at future arrangements on how it can improve care and treatment for these veterans.

You can share your views and experiences by completing a survey, which anyone can complete, however, we are particularly keen to hear from:

- people who have served in the UK Armed Forces (reservist or regular) and have used or are currently using NHS veterans' services in England
- veterans with a mental and/or physical health condition who have not sought or received healthcare, treatment or support
- Service leavers
- family members and carers of the above
- staff and organisations that are providing healthcare, treatment or support for veterans and their families.

Visit [here](#) to complete the survey, which closes on 22 May 2022. For further information, please email england.armedforceshealth@nhs.net.